



Keep Calm and Slam the Door on Scams

Is there an unsolicited salesperson at your door?

YOU HAVE RIGHTS.

- Never let anyone in your home
- Ask for ID and take a picture of it for future reference
- Never sign anything on the spot, do your research-read the fine print
- Never share personal information or copies of any bills or financial statements
- Cooling off periods:
 - a contract may be cancelled for any reason within 10 days
 - contracts for a water heater can be cancelled for any reason within 20 days
- Put your cancellation in writing and keep a copy for your records.

If you feel threatened/harassed or a salesperson refuses to leave your property when requested, call a family member, a neighbour, or the **Wellington County OPP at 1-888-310-1122**