

# KEEP CALM



# and SLAM the DOOR on SCAMS!

**Is there an unsolicited salesperson  
at your door? You have rights.**

NEVER LET ANYONE IN YOUR HOME  
ASK FOR ID – TAKE A PICTURE OF IT  
NEVER SIGN ANYTHING ON THE  
SPOT – DO YOUR RESEARCH & READ  
FINE PRINT  
NEVER SHARE PERSONAL  
INFORMATION, COPIES OF BILLS OR  
FINANCIAL STATEMENTS

## COOLING OFF PERIOD:

A CONTRACT CAN BE CANCELLED  
FOR ANY REASON WITHIN 10 DAYS  
A WATERHEATER CONTRACT CAN  
BE CANCELLED FOR ANY REASON  
WITHIN 20 DAYS  
PUT YOUR CANCELLATION IN  
WRITING AND KEEP A COPY FOR  
YOUR RECORDS

**If you feel threatened/harassed or a salesperson  
refuses to leave your property when asked, call a  
family member, neighbour, or Wellington County  
OPP at 1-888-310-1122**

