

Water Sewer Services Proposed Changes for Landlords and Property Owners (2024)

	Scenario	Account Holder	Service Type	WNP / Township Action	Conditions	Proposed Approach	Effective Date
1	New Build	Property Owner	Single Dwelling	Water & sewer services not to be transferred should the Owner rent out the property		Hydro service can be transferred to Tenant. Owner will have a new account number for water/sewer services	11-Jun-24
2	New Build	Property Owner	Multi-unit complex				
3	Arrears	Tenant	Single Dwelling	Letter to be sent to Tenant & Landlord advising of arrears and payment required within 20 days. Payment not received, service transferred to Property Owner		Hydro will remain in name of Tenant and can be disconnected for arrears	Jan-24
4	Arrears	Tenant	Multi-unit complex				
5	Existing Service	Tenant	Multi-unit complex	To transfer water & sewer services to Property Owner if requested by Owner	If requested by Owner and for <u>ALL</u> units at the service address		Summer 2024
6	Existing Service	Tenant	Multi-unit complex	To transfer water & sewer services to Property Owner as new Tenants Agreements established		In a multi-unit complex, there will be a mix of water/sewer services responsible by the Tenant <u>and</u> Owner.	Fall 2024
7	Existing Service	Tenant	Single Dwelling - being sold by owner	To transfer water & sewer services to new Property Owner if the property is being sold. New Property Owner cannot transfer water & sewer services to Tenant if they rent out the property	If the water/sewer account is in arrears, the Township will apply the balance owing to the final tax bill for the previous owner		Fall 2024
8	Vacant	Tenant	Multi-unit complex	Tenant moves out and property is vacant. Property Owner requests not to bill for water & sewer services while unit is vacant.	1. Owner to contact WNP. 2. Must be vacant for more than one calendar month. 3. Hydro must be disconnected. Proposed: Owner to pay monthly water/sewer services while unit(s) vacant and will receive a credit for months paid on their bill when hydro is reconnected	Owner will still be billed each month during the vacancy period and must continue to pay. Owner will be credited for months paid when hydro is re-connected. (Hydro service will require Electrical Safety Authority (ESA) inspection will hydro is off for more than 6 months).	Fall 2024
9	Existing Service	Property Owner	Single Dwelling	Property owner is not paying water/sewer services. Township to apply arrears to Property Tax bill			Fall 2024